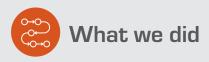**Case Study:**

DataFlow's verification uncovers the absence of the course presented in an Education Certificate in an Engineering license

What we observed

As part of Oman's Engineering licensing procedure, an applicant submitted an education certificate from an Engineering University in India to the DataFlow Group for verification.

What we did

The DataFlow Group Primary Source Verification Process

The DataFlow Group Primary Source Verification process starts with the check on the accreditation of the institute and the course offered with the relevant regulator. This is followed by establishing a contact with the authorized representative of the institute for verification of the credentials. In case where required or the verification specialist requires additional clarification or there is any suspicion, additional site visits or verification methods may be used to establish the authenticity of the credentials presented.

Check of the Credentials presented and University/Course Accreditation

For the credentials presented, detailed research and review of the course as mentioned in the credential were conducted. It was revealed that the course mentioned was not offered by the University. To reconfirm the information, a site visit was conducted at the offices of the university.

University Accreditation established, Course not offered by the University

Through a detailed research and site visit, the accreditation status of the university was established. The authorised official was contacted during the site visit to verify the authenticity of the education certificate. The official confirmed that the course mentioned in the applicant's credential was not offered by the university.

Conclusion

On the basis of the detailed research and site visit,
- The DataFlow Group proprietary database for the issuing authorities was updated to capture the information on the University and the Course/s
- The verification request was closed with a Discrepancy status as the course mentioned in the credential was not offered by the University

The Impact

The DataFlow Group verified the absence of the course offered and the consequent credentials presented. Any future education credentials presented for the same University and Course combination would be flagged as 'Discrepant'.